

Device, operating system and browser settings recommendations to work on the platform	
Recommendations	What to do
<p>1. You should use only those browsers that are recommended by Jitsi Meet to have the video conference displayed correctly:</p> <ul style="list-style-type: none"> • for PCs & laptops: <i>Chromium based (Chrome), Firefox, Safari;</i> • for smartphones & tablets: <i>Chromium based (Android), Firefox (Android), Safari (iOS).</i> 	<p>Download and install one of the listed browsers. It's free.</p>
<p>2. Please don't use any auto-translation tools — neither the one in the browser nor any specialized applications.</p>	<p>Rely on yourself and translate on your own 😊</p>
<p>3. Make sure that all the applications which can capture your video or sound are closed well before the start of your video conference.</p>	<p>Check and close all the processes, browser tabs and applications that can capture your video/sound before your video conference starts.</p>
<p>4. You should provide access to the camera and sound on the device you use before your video conference starts.</p>	<p>Chrome instructions</p> <p>Firefox instructions</p> <p>Safari instructions</p> <ul style="list-style-type: none"> • Camera access • Microphone access

<p>5. Please note that the recommended scale for the system and browser settings is 100%.</p> <p>The scale should not exceed 120%.</p>	<ul style="list-style-type: none"> • to change the scale (Mac) • to change the scale (Windows) <p>You can reset browser settings to default by pressing Ctrl + 0 or Command + 0 (Mac).</p>
<p>6. Both Speakers and Moderator should Set the time automatically on their devices to synchronize their video conference timelines.</p>	<p>In the Date and time section of System settings press the Set time automatically button.</p>
<p>7. Use a Wi-Fi connection to ensure the best quality of sound and video.</p>	<p>Connect to Wi-Fi to check its speed and stability before the video conference.</p>
<p>8. Use the latest versions of browsers.</p>	<p>Don't forget to install browser updates.</p>
<p>9. Use the latest versions of operating systems.</p>	<p>Install operating system updates regularly.</p> <p>Required iOS version: 12.5+ Required Windows version: 10+</p>
<p>10. If you leave the video conference and re-enter it, you may see No camera access or No microphone access displayed.</p>	<p>Don't leave the video conference before it finishes.</p>

<p>11. Moderator should use computer speakers while he or she is demonstrating a video. If the headphones are used, video may not sound properly.</p>	<p>Moderator should use computer speakers and not headphones while sharing a video.</p>
<p>12. Please note that videos usually make the battery run out faster.</p>	<p>Plug in your device or charge its battery before the video conference.</p>